



Mon Health System will resume medically necessary, time-sensitive elective procedures beginning April 28, 2020. All Mon Health facilities (Mon Health Medical Center, Mon Health Center for Outpatient Surgery, Mon Health Preston Memorial Hospital, Mon Health Stonewall Jackson Memorial Hospital and affiliate, Grafton City Hospital) applied for and received approval from the West Virginia Department of Health and Human Resources (DHHR) and the Office of Health Facility Licensure and Certification (OHFLAC).

HOW ARE MON HEALTH SURGERIES AND PROCEDURES PRIORITIZED TO MEET THE NEEDS AND SAFETY OF OUR PATIENT POPULATION?

To meet the stringent requirements outlined by the WV DHHR and OHFLAC to resume elective procedures, Mon Health will use the Medically Necessary, Time-Sensitive (MeNTS) scoring guide developed by the American College of Surgeons. Patients who may have adverse effects by delaying procedures will be scored, and those with the lowest scores will be scheduled.

HOW ARE OUR PATIENTS SCREENED AND TESTED FOR COVID-19 AT MON HEALTH, AND WHAT HAPPENS WITH THE RESULTS?

Patients must be tested between 72-96 hours prior to the date of procedure to ensure results are received prior to the procedure date. This period of time allows for patients to go to one of the five established drive-through testing sites operated by Mon Health, have the test processed by the laboratory, and have the results shared with the Mon Health provider ordering the procedure and the patient. Only COVID-19 negative patients will be scheduled for procedures. The office practice or a provider will call the patient with the test result. If the patient indicates that they are unable to travel to a Mon Health System testing location, the office practice will ask the patient for the nearest location to them that they can attend. The office practice will inform the patient that they must be tested and have their results faxed to the preop scheduler at least 24 hours prior to surgery.

Testing Locations

- MHMC Conference Center, Morgantown
- Mon Health Preston Memorial Hospital, Kingwood
- Mon Health Stonewall Jackson Memorial Hospital, Weston
- Grafton High School, Grafton
- Mon Health Primary Care, Fairmont

To pre-screen, call:

- (304) 285-3798
- (304) 329-7285
- (304) 517-1584
- (304) 265-0400
- (304) 285-3798

WHAT ARE THE SPECIFIC METHODS THAT MON HEALTH FACILITIES ARE TAKING TO MAINTAIN A SAFE ENVIRONMENT FOR PATIENTS AND STAFF MEMBERS?

Patient Care & Staff Safety

To protect all patients and staff, extremely detailed plans are outlined in all Mon Health System facilities during the COVID-19 pandemic. These steps include:

- All staff are screened at the beginning of their work shift.
- All staff and patients are directed to wear face masks.
- Providers and clinical staff will always wear surgical or N95 face masks as appropriate. Enough resources of personal protective equipment are available to all staff and worn based on CDC protocols of patient care.

Facility & Environmental Safety

In addition to screening and protective equipment protocol, Mon Health System is taking several measures to ensure both facility and environmental safety:

- Current no-visitation policy will remain in place. Exceptions will be made for special circumstances as determined by nursing leadership and administration.
- Infection prevention best practices, including the thorough cleaning and sterilization efforts between every patient visit in waiting areas, patient rooms, operating rooms and other patient-occupied spaces, will continue.
- Water fountains have been turned off, and food is prepackaged. Public spaces such as waiting areas and patient areas have been carefully configured to promote social distancing.
- Masks and other personal protective equipment will be worn by all staff and patients for the duration of the visit/procedure to ensure safety.

WHAT IS THE MASKING POLICY AT MON HEALTH FACILITIES?

During the COVID-19 pandemic, all staff and patients are directed to wear face masks. If a patient owns his/her own mask, Mon Health strongly encourages the wearing of this mask to preserve protective equipment for others who may not have a mask upon arrival. We have enough masks to provide, but we need to monitor and manage our equipment to maintain a minimum 14-day supply per our approved plan by the state. Cloth masks are permitted to be worn in our facilities by patients. Patients will be reminded to bring a mask with them when scheduling a procedure.

WHAT IS THE PLAN FOR FOLLOW-UP VISIT(S) AFTER MY PROCEDURE?

When possible, Mon Health facilities are encouraging telemedicine, or virtual visits, for patients. For patients who are not best served by a telemedicine visit, Mon Health will immediately room the patient upon arrival, when possible, to limit exposure to others. By managing the scheduled visits to accommodate the number of rooms needed for our patients, Mon Health patients will have limited in-person interaction.

WHAT ARE THE VISITATION POLICIES AT MON HEALTH FACILITIES IF A LOVED ONE IS HAVING A PROCEDURE?

Since March 20, all Mon Health facilities have had a NO-VISITATION policy. Exceptions to this policy are for extreme cases as determined by nursing leadership and administration. Patients requiring a driver to and from procedures will be permitted to have the driver wait in approved areas, providing the driver passes the screening process to enter the facility. Anyone accompanying a patient who does not meet the screening criteria will be asked to wait outside the facility until the patient is discharged from the facility. All Mon Health facilities have limited services for visitors, such as prepackaged snacks and beverages and vending machines. Restrooms are available for visitors' use.

Mon Health is restoring urgent elective medical services in the following areas:

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| • Cardiology | • Neurology | • Radiology |
| • Dermatology | • OB/GYN | • Rheumatology |
| • Ear, Nose and Throat | • Oncology | • Sleep Center |
| • Gastroenterology/Digestive Care | • Orthopedics | • Urgent Care |
| • General Surgery | • Physical Therapy | • Urology |
| • Infectious Disease | • Primary Care | • Wound Center |
| • Laboratory Services | • Pulmonary Care | |

